

# Quality Policy 2017

## MISSION STATEMENT

The Smart Choice for innovative and sustainable network infrastructure solutions, connecting customers globally with unrivalled value and service.

### It is therefore our company policy to:

- Maintain robust business processes that ensure Brand-Rex meets or exceeds customer's expectations.
- Ensure Customer Feedback relating to the ongoing level of Customer satisfaction.
- Monitor all key business processes relating to the effectiveness of the Quality Management system.
- Facilitate the necessary training and supervision needs.
- Promote Teamwork and Communication practices that allow for Continuous Improvement of the Quality Management Systems.
- Implement monitoring and measurement systems to identify key opportunities for improvement.
- Implement a Management Process to assure the ongoing suitability, adequacy, and effectiveness of the Quality Management System.
- Determine and review associated KPI's, objectives and targets.
- Achieve standardization of the business processes across the business using a single electronic business management system.

To ensure the execution of this policy Quality Management Systems have been established which aim to comply with the requirements of the International Standards ISO9001:2008, ISO/TS16949:2009 and AS9100 across our sites where appropriate. This will ensure that management objectives and targets are established and reviewed on a regular basis. The objectives will be based on a commitment to Quality Management Principles:

Principle 1: Customer focus

Principle 5: System approach to management

Principle 2: Leadership

Principle 6: Continual improvement

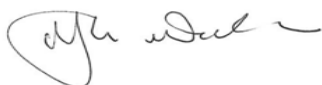
Principle 3: Involvement of people

Principle 7: Factual approach to decision making

Principle 4: Process Approach

Principle 8: Mutually beneficial supplier relationships

Brand-Rex Ltd will regularly review this policy and the Quality Manuals for applicable improvements; communicate the policy to all employees and persons working on our behalf and all interested parties.



Ian G Wilkie  
Managing Director



Christopher McFarlane  
QHSE (Quality, Health, Safety, and Environment) Director

24th January 2017